

# License Environment Questionnaire

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## History

Do you have a license installed? YES \_\_\_\_ No \_\_\_\_

If Yes, what version of License Manager are you running? \_\_\_\_\_

Are you moving from one environment to another? Yes \_\_\_\_ No \_\_\_\_

## Environment--NEW

What Operating System is being used on the machine to be licensed?

Windows XP\_\_ Windows NT\_\_ Windows Vista\_\_ Windows 7\_\_ Windows 8\_\_

Server 2003\_\_ Server 2008\_\_ Server 2012\_\_ Other: \_\_\_\_\_

32 Bit\_\_ 64 Bit\_\_

Is the machine a physical computer \_\_\_\_ or a virtual machine \_\_\_\_?

Number of Cores? \_\_\_\_

If Virtual, what virtualization software is being used?

VMWARE\_\_ Hyper V\_\_ Other: \_\_\_\_\_

Will the Virtual Machine be hosted on a single host computer or on a Server farm?

Single Host\_\_ Server Farm\_\_ Other: \_\_\_\_\_

Are you using a Cloud based service Yes \_\_\_\_ No \_\_\_\_?

Amazon\_\_ Google\_\_ private cloud\_\_ other \_\_\_\_\_?

Will users access the AMP application or AMP enabled GUI application using terminal services? (Remote Desktop, Citrix, other) Yes \_\_\_\_ No \_\_\_\_?

If yes, how many users will use the AMP application or AMP enabled GUI application?

Estimate Total Number of Users: \_\_\_\_ Number of Concurrent Users: \_\_\_\_

Are the operational files (cash letters, images) to be processed on a Network server distinct from the licensed machine Yes \_\_\_\_ No \_\_\_\_?

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## Licensing

Do you have internet access on the machine to be licensed Yes \_\_\_ No \_\_\_?

If yes, can you allow access to [License.AllMyPapers.com](http://License.AllMyPapers.com)?

Does the installer have administrative rights to the registry? ? Yes \_\_\_ No \_\_\_ Admin rights are Not required for all OS and not required for the user.

Do you already have other licensed products from All My Papers installed on the target machine?

Yes \_\_\_ No \_\_\_

## For products developed and running on existing licensing

### Environment--OLD

What Operating System is being used on the current machine?

Windows XP\_\_\_ Windows NT\_\_\_ Windows Vista\_\_\_ Windows 7\_\_\_ Windows 8\_\_\_

Server 2003\_\_\_ Server 2008\_\_\_ Server 2012\_\_\_ Other:\_\_\_\_\_

32 Bit\_\_\_ 64 Bit\_\_\_

Is the machine a physical computer \_\_\_ or a virtual machine \_\_\_?

Number of Cores?\_\_\_\_\_

If Virtual, what virtualization software is being used?

VMWARE\_\_\_ Hyper V\_\_\_ Other:\_\_\_\_\_

Is the Virtual Machine be hosted on a single host computer or on a Server farm?

Single Host\_\_\_ Server Farm\_\_\_ Other:\_\_\_\_\_

Are you using a Cloud based service Yes \_\_\_ No \_\_\_?

Amazon\_\_\_ Google\_\_\_ private cloud\_\_\_ other\_\_\_\_\_?

Are the users accessing the AMP application or AMP enabled GUI application using terminal services? (Remote Desktop, Citrix, other) Yes \_\_\_ No \_\_\_?

If yes, how many users will use the AMP application or AMP enabled GUI application?

Estimate Total Number of Users:\_\_\_\_\_ Number of Concurrent Users:\_\_\_\_\_

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Are the operational files (cash letters, images) to be processed on a Network server distinct from the licensed machine Yes \_\_\_ No \_\_\_?

Have you installed changes to VM(if using) or the OS or the hardware since the last time you ran the application? Yes \_\_\_ No \_\_\_

**Date** \_\_\_\_\_

**Company** \_\_\_\_\_

## Contact

Name \_\_\_\_\_

Email \_\_\_\_\_

Phone # \_\_\_\_\_

## Admin/ Purchasing Contact

Name \_\_\_\_\_

Email \_\_\_\_\_

Phone # \_\_\_\_\_

## IT Contact

Name \_\_\_\_\_

Email \_\_\_\_\_

Phone # \_\_\_\_\_

Return a copy of this questionnaire to requestor and to  
[support@allmypapers.com](mailto:support@allmypapers.com)